GRADUATE STUDENT FINANCIAL AID OVERVIEW
ANNOUNCEMENTS

- Please do NOT put any sensitive information in the Chat or Q&A. Any questions that contain personal information should be sent directly to sfs@temple.edu with your 9 digit TU ID.
- This webinar will be recorded and available on our website, https://sfs.temple.edu/about/sfs-webinars, shortly after the presentation.
- Question and Answer session after the presentation - please type your question into the Q&A feature.
- If you are enrolled in a professional program (Law, Medical, Pharmacy, etc) please contact the school’s financial aid office. Professional programs have different financial aid limits than what we will discuss today.
AGENDA

Calculating Your Costs

Financial Aid Options

Who is eligible for Federal Student Aid?

Private Loan Policy

Borrowing Limits

General Financial Aid Policy and Timeframes

Question and Answer Session
CALCULATING YOUR COSTS
COST AND AID TAB OF TU PORTAL

STUDENT ACCOUNT

DISCLAIMER
Tuition and fees are set annually each summer, regardless of the method of instruction. For the 2020-21 academic year, some or all instruction may be delivered remotely. Tuition, the University Services Fee and certain other fees are required to be paid in full and will not be refunded regardless of the mode of instruction, the inability to access university-maintained facilities, or any disruption to or cancellation of activities, events, services or programs during the academic year. By registering for classes, the student and anyone paying on their behalf acknowledges and accepts these terms.

Read Temple's refund policy

YOUR CURRENT BALANCE
$6,355.00
Pay Now

TUPAY
View your student account (including current balance and due dates), make a payment by e-check or credit card, authorize a payer, sign up for direct deposit for student refunds and check your refund status.

PRINTABLE STUDENT ACCOUNT STATEMENT
Select term and transaction type(s) below to print an official Temple University student account statement to provide to an employer, state agency, etc.
Term: 2022 Fall

Transaction Type(s)
- Charges
- Payments
- Anticipated aid

Submit (Opens in a new window)
**WHAT ARE MY COSTS?**

**Billable Expenses** will appear on your student account balance. More information on tuition and fees: [bursar.temple.edu](#).

**TUITION:** Graduate students are assessed tuition based on the number of credit hour enrollment each semester. Residency and academic program also affect tuition rates. Utilize Temple’s [Tuition Calculator](#). 2022-23 tuition rates are now available on the Bursar’s website. If you are registered for fall 2022, you should see a fall 2022 account balance on TU Pay.

**UNIVERSITY SERVICES FEE:** Assessed to students each semester enrolled.

**PROGRAM OR COURSE FEE:** May be specific to your academic program or the course you are enrolled in. Check with your academic program for course fees.

**MATRICULATION FEE:** All students are assessed a one-time non-refundable $73 matriculation fee in their first semester registered after admission to Temple University as a graduate degree-seeking student.

**INTERNATIONAL STUDENT FEE:** $182 fee assessed to international students in the fall and spring semesters.

If a student elects to live in [on-campus housing](#) or add a [Temple Meal Plan](#), these will also be included on their student account balance.
USING THE TUITION CALCULATOR

TUITION CALCULATOR
To access the Tuition Calculator, please select the educational status that best describes you from the choices below:

<table>
<thead>
<tr>
<th>CALCULATOR SELECTIONS</th>
<th>EDIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Educational Status:</td>
<td>College Graduate interested in Graduate rates</td>
</tr>
<tr>
<td>Residency:</td>
<td>Pennsylvania Resident</td>
</tr>
<tr>
<td>School or College:</td>
<td>College of Education</td>
</tr>
<tr>
<td>Credit Hours:</td>
<td>9</td>
</tr>
</tbody>
</table>

2022-23 ESTIMATED TUITION RATES

<table>
<thead>
<tr>
<th>SEMESTER RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition:</td>
</tr>
<tr>
<td>University Service Fee:</td>
</tr>
<tr>
<td>Tuition / Fee Total:</td>
</tr>
</tbody>
</table>

ADD / EDIT MEAL PLAN  ADD / EDIT PAYMENT METHODS
**PAYMENT METHODS**

Start by selecting how you want to enter your payment methods from the drop down box: by Year or by Semester. Next, enter amounts in the appropriate payment method boxes then select calculate to determine how you will finance your Temple education. Click the question mark next to a payment method for an explanation.

Enter amounts for the:

This will determine how the calculator applies your payments toward semester / annual rates.

<table>
<thead>
<tr>
<th>Scholarship and Grants:</th>
<th>Loans:</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 3,000.00</td>
<td>$ 0.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Outside Scholarships / Payers:</th>
<th>Veterans Benefits:</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00</td>
<td>$ 0.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>529 Plans:</th>
<th>Your Personal Contributions:</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00</td>
<td>$ 0.00</td>
</tr>
</tbody>
</table>

**Tuition Remission:**

$ 0.00

**Total Deductions:** $3,000.00

**CALCULATE**
Total after deductions will give you an estimate of remaining tuition and fees after any financial assistance you entered in.

Temple University certifies loan applications for the full academic year, so you will want to calculate enough potential loan funding for fall and spring.
CALCULATING COSTS – View My Financial Aid Offer tool
CALCULATING COSTS – View My Financial Aid Offer Tool

The Cost of Attendance budget is an ESTIMATE – this is not a student's account balance.
FINANCIAL AID OPTIONS

● Federal Student Aid
  ○ Federal Unsubsidized Loan
  ○ Federal Graduate Plus Loan
  ○ Federal Work-Study

● Private Student Loans
  ○ Review SFS Alternative Loan Policy regarding private loan certification

● Scholarships
  ○ Check with your Graduate Admissions department or your academic program.
  ○ Scholarship portal: coming to TUPortal in fall 2022
  ○ iGrad: financial wellness platform with an outside scholarship search tool. Link to iGrad is on the Cost and Aid tab of TU Portal.

● Grants/Assistantships/Externships
  ○ Check with your academic program. Keep an eye on your TU mail.
  ○ Graduate School University Financial Support
  ○ External Opportunities information from the Graduate School
WHO IS ELIGIBLE FOR FEDERAL STUDENT AID?

- US Citizens
- Eligible Non-citizens
- Clear of default on previously borrowed federal student loans
- High School Diploma/GED certificate/equivalent
- Maintain Satisfactory Academic Progress
- More information on Eligibility Requirements [here](#).
HOW TO APPLY FOR FEDERAL AID

- Go to studentaid.gov.
- Create a Federal Student Aid ID.
  - Please keep a record of your FSA ID, you will need it to log into studentaid.gov in the future.
- Complete and submit a Free Application for Federal Student Aid (FAFSA).
  - Place Temple University as a school to receive your FAFSA information.
    - Temple University’s school code is 003371.
- 2022-23 FAFSA is for the 2022-23 academic year.
- 2023-24 FAFSA application opens 10/1/22.
FEDERAL STUDENT AID

■ FEDERAL UNSUBSIDIZED LOAN:
  ■ 6.54% interest rate for 2022-23 academic year
  ■ 1.057% origination fee (On or after 10/1/20 and before 10/1/22)
  ■ Must be enrolled in at least half-time status.

■ FEDERAL GRADUATE PLUS LOAN:
  ■ 7.54% interest rate for 2022-23 academic year
  ■ 4.228% origination fee (on or after 10/1/20 and before 10/1/22)
  ■ Requires a separate application through studentaid.gov and a credit check.
  ■ Must be enrolled in at least half-time status.
  ■ Students who are denied the credit check through the PLUS loan application have the option to appeal the denial, or pursue an endorser for the PLUS loan.
  ■ PLUS credit check expires after 180 days.

■ FEDERAL WORK-STUDY
  ■ Must have financial need as defined by Department of Education.
  ■ Graduate students can request to be reviewed for federal work-study by emailing sfs@temple.edu.
PRIVATE STUDENT LOANS

- Based on creditworthiness.
- Interest rates can vary based on credit, and also whether it is a fixed or variable interest rate.
- Private lender may approve of less than half-time status.
- An option for non-matriculated students.
- Research the lender’s repayment plan options and any associated fees.
- The only loan option for International students.
- Private loan applications are certified for the academic year.
  - This means the amount on the private loan application will be split equally between the fall and spring semesters. Please plan accordingly.
- More information can be found on the SFS private loan site.
# Federal Student Loans vs Private Student Loans

<table>
<thead>
<tr>
<th></th>
<th>Federal Student Loans</th>
<th>Private Student Loans</th>
</tr>
</thead>
<tbody>
<tr>
<td>When are payments due?</td>
<td>After a grace period is complete. Your grace period begins after graduation, or after you drop to less than half-time status.</td>
<td>Students must check with their lender, varies based on lender.</td>
</tr>
<tr>
<td>Fixed or Variable Interest Rate</td>
<td>Fixed interest rate which is usually lower than private loans or credit cards.</td>
<td>Can have a variable or fixed interest rate, depends on lender.</td>
</tr>
<tr>
<td>Postponement options</td>
<td>May be eligible for deferment or forbearance.</td>
<td>Students must check with the lender.</td>
</tr>
<tr>
<td>Repayment plans</td>
<td>Multiple repayment plan options, including income based repayment plan options to those who qualify.</td>
<td>Students must check with the lender.</td>
</tr>
<tr>
<td>Prepayment Penalties</td>
<td>No Prepayment penalty fee.</td>
<td>Students should check with their lender for any prepayment penalty fees.</td>
</tr>
<tr>
<td>Loan Forgiveness</td>
<td>You may be eligible to have some portion of your loans forgiven if you work in public service. Learn about loan forgiveness programs.</td>
<td>Although many private lenders do not offer loan forgiveness programs, some student loans from state agencies can be forgiven in certain circumstances.</td>
</tr>
</tbody>
</table>
COST OF ATTENDANCE

- Cost of Attendance budgets reflect modest, yet adequate, expense patterns of Temple students. Students that require additional loan funding may only borrow up to their total cost of attendance.
- The cost of attending Temple University can be different for each student, depending on variables such as degree program, housing selection, special course fees and individual, educational needs.

Calculating Your Non-need-based Aid

Cost of Attendance (COA)

- Financial Aid Awarded So Far*

= Eligibility for Non-need-based Aid

*includes aid from all sources, such as the school, private scholarship providers, etc.
**LOAN LIMITS**

How much can I borrow?

<table>
<thead>
<tr>
<th></th>
<th>Per Academic Year</th>
<th>Aggregate Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Unsubsidized Loan</strong></td>
<td>$20,500</td>
<td>138,500**</td>
</tr>
<tr>
<td><strong>Grad Plus</strong></td>
<td>Up to COA*</td>
<td>NA</td>
</tr>
<tr>
<td><strong>Private Loan</strong></td>
<td>Up to COA*</td>
<td>Dependent on Lender</td>
</tr>
</tbody>
</table>

*Cost Of Attendance budget minus any other financial assistance.

**$138,500 aggregate total includes all outstanding principal of federal subsidized and unsubsidized loan funding.*
WHAT ELSE IS CONSIDERED FINANCIAL ASSISTANCE IN THE CALCULATION OF TOTAL FINANCIAL AID?

- Additional resources may include, but are not limited to:
  - Temple University graduate student tuition remission
  - Temple University graduate student tuition scholarships
  - Temple University employee tuition remission
  - Outside organization scholarships
  - Non-Temple employee tuition remission
  - Temple University graduate school awards/assistantships/fellowships
  - Temple University departmental scholarships
  - Stipends

- These additional resources will be used when determining student’s Federal Direct Unsubsidized Loan, Federal Graduate Plus Loan, and Work-Study eligibility.

- These resources may appear as “estimates” on the financial aid award letter until funds are received by the SFS office.

- Please confirm all other resources you receive with your graduate school or the other funding source.

- Financial aid is audited throughout the year. Additional resources that are received at any point during the semester may result in adjustments to a student’s financial aid awards.
I SUBMITTED MY FAFSA... WHAT ARE MY NEXT STEPS?

- Typically takes 2 business days for the Department of Education to electronically transfer a submitted FAFSA to Temple University.
- You may need to submit additional documentation to SFS to resolve any Federal Flags on your FAFSA.
  - Federal flags may prevent you from receiving a financial aid offer. Please submit requested documentation as soon as possible.
- If all financial aid requirements are complete, you should receive a financial aid offer for the fall 2022 and spring 2023 semesters within 2 weeks.

- Spring 2023 admitted students: Spring 2023 only financial aid offers are processed in November 2022.
- Summer 2023 admitted students: Summer 2023 aid financial aid offers are processed in April 2023.
- Temple’s priority deadline to submit the 2023-24 FAFSA will be February 1st, 2023.
WHAT ARE SOME COMMON FINANCIAL AID REQUIREMENTS?

● Common Federal Flags:
  ○ Citizenship
  ○ USCIS
  ○ Loan Default
  ○ Close to the loan limit
  ○ For a full list of federal student aid requirements, please visit studentaid.gov.

● Loan requirements:
  ○ Master Promissory Note (MPN) for unsubsidized loan.
  ○ Entrance Counseling
  ○ Master Promissory Note for Graduate Plus loan
  ○ PLUS Credit Counseling is required for Endorsed Plus loan applications, or approved applications that required an appeal with the Dept. of Education.
HOW TO ACCEPT THE FINANCIAL AID OFFER
UNDERSTANDING YOUR FINANCIAL AID OFFER

Award Package for 2022 - 2023 Financial Aid Year

This Award Overview provides information on your current Housing and Enrollment status, as well as a breakdown of your estimated costs for the academic year. Once a Financial Aid Award package has been generated, you will be able to view a summary of the award below as well.

If you are not eligible to file the FAFSA or choose not to file the FAFSA, please see the University’s Tuition Calculator for tuition estimates.

### Housing

<table>
<thead>
<tr>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off Campus</td>
</tr>
</tbody>
</table>

### Expected Enrollment

<table>
<thead>
<tr>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-Time</td>
</tr>
</tbody>
</table>

### Financial Aid Award by Term for the 2022 - 2023 Financial Aid Year

<table>
<thead>
<tr>
<th>Fund</th>
<th>2022 Fall STATUS</th>
<th>2023 Fall STATUS</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Unsubsidized Loan</td>
<td>Offer</td>
<td>Offer</td>
<td>$10,250.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Fund</th>
<th>2023 Spring STATUS</th>
<th>2023 Spring AMOUNT</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Totals</td>
<td></td>
<td>$10,250.00</td>
<td>$20,500.00</td>
</tr>
</tbody>
</table>
UNDERSTANDING YOUR FINANCIAL AID OFFER

Award Package for 2022 - 2023 Financial Aid Year

Please review the university’s Financial Responsibility Agreement.

Financial aid offers assume full-time enrollment (12 or more credits for undergraduate students and 9 or more for graduate students). The majority of Temple scholarships and grants require full-time enrollment. If attending less than full-time email sfs@temple.edu, so the financial aid offers can be adjusted.

Read and share this important information with your parent/guardian:

Residency changes do impact financial aid eligibility.

Financial aid offers are not guaranteed year-to-year. Students must file the FAFSA annually by February 1 to be considered for available funding.

Temple scholarships and Grants have required renewal criteria that must be met to remain eligible each year.

Tuition-restricted awards (Temple scholarship, tuition remission, RDTC) cannot exceed tuition per semesters.

Student Financial Services (SFS) is required to review all student’s satisfactory academic progress every semester to ensure 67% of all attempted credits are completed (cumulative earned credits / cumulative attempted credits = earned percentage). SFS also confirms you aren’t attending beyond 150% of your program’s published length. See the Financial Aid SAP policy.

Outstanding Financial Aid Requirements will prevent disbursement. Check the Costs and Aid tab of your Tuportal frequently.

Temple students will receive all communications from the Office of Student Financial Services via email delivered to their Temple email address.

Please answer the questions displayed below. Once all answers are entered, please press Submit to send this information to the Financial Aid Office.

Please Note: Answering the two questions below will satisfy the requirements “Grant permission to pay any and all University charges” and “Grant permission to pay previous balance up to $200, if owed”. The requirement status will update within 24 hours.

Do you allow Temple University to use your Federal Financial Aid disbursements, as applicable, to pay off any prior balances up to $200 you may owe now or in the future? 

Do you allow Temple University to use your Federal Financial Aid disbursements, as applicable, to pay off any non-institutional changes (Parking fines, Lab fees etc..) you may owe now or in the future?
UNDERSTANDING YOUR FINANCIAL AID OFFER

Award Package for 2022 - 2023 Financial Aid Year

Terms and Conditions

All University students receiving financial aid must agree to the terms and conditions below before you can view your award and have financial aid disbursed to your account.

I, , certify that I have read all the information contained in the Graduate Student Financial Aid Fact Sheet, as well as the information contained in the General Information and Award Overview Tabs above and that I will comply with all requests for additional information and/or documents in a timely manner.

Federal financial aid guidelines require that you acknowledge receipt of the following information each year. Please read the following notice carefully; once you have done so please select the "Accept" button to acknowledge that you have read and understand the information.

At Temple University, e-mail is the official method of communication. Students are responsible for reading university-related communications sent to their TU student e-mail account.

The Office of Student Financial Services uses e-mail to notify and remind students of any outstanding requirements needed to complete your financial aid application, updated financial aid information, and your satisfactory academic progress status.

Temple University's TUportal and Self-Service Banner, provide access to much of the information, resources, and tools you will use throughout your time as a Temple student.

Please click the "Accept" button to acknowledge receipt of this information and to provide your consent for the university to provide you with electronic communications. If you wish to refuse consent to receive information regarding your account electronically, please contact the Office of Student Financial Services to discuss your options.

Please be aware that failure to submit your acknowledgment of this information may cause a delay in the disbursement of federal financial aid to your student account.

You have accepted the Terms and Conditions.
UNDERSTANDING YOUR FINANCIAL AID OFFER

Award Package for 2022 - 2023 Financial Aid Year

<table>
<thead>
<tr>
<th>FUND</th>
<th>STATUS</th>
<th>TERM</th>
<th>AMOUNT</th>
<th>ACCEPT AWARD</th>
<th>ACCEPT PARTIAL AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Unsubsidized Loan</td>
<td>Offer</td>
<td>2022 Fall</td>
<td>$10,250.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Offer</td>
<td>2023 Spring</td>
<td>$10,250.00</td>
<td></td>
<td>Accept</td>
<td>$10,000</td>
</tr>
<tr>
<td>Fund Total</td>
<td>$20,500.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Options for Accept Award Offers include:
1. Accept the full award amount by selecting Accept Full Amount of All Awards.
2. Choose Decline or Accept for each fund.
3. Accept a partial amount by selecting Accept and entering the amount in the Accept Partial Amount field. This amount will be split between fall and spring semesters.
4. To make any changes after you have accepted or declined, please email info@temple.edu with your changes from your TMail address.

Award Package for 2022 - 2023 Financial Aid Year

<table>
<thead>
<tr>
<th>FUND</th>
<th>STATUS</th>
<th>TERM</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Unsubsidized Loan</td>
<td>Accept</td>
<td>2022 Fall</td>
<td>$10,250.00</td>
</tr>
<tr>
<td>Accept</td>
<td>2023 Spring</td>
<td>$10,250.00</td>
<td></td>
</tr>
<tr>
<td>Fund Total</td>
<td>$20,500.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Options for Accept Award Offers include:
1. Accept the full award amount by selecting Accept Full Amount of All Awards.
2. Choose Decline or Accept for each fund.
3. Accept a partial amount by selecting Accept and entering the amount in the Accept Partial Amount field. This amount will be split between fall and spring semesters.
4. To make any changes after you have accepted or declined, please email info@temple.edu with your changes from your TMail address.
WHEN WILL MY AID DISBURSE?

- Financial aid disbursement for the semester will begin approximately 2 business days prior to the official start of the semester.
- Financial aid and enrollment requirements must be met.
  - Students must be enrolled in at least half-time status (4.5 credits for graduate students) in a semester to meet the enrollment requirement for federal student loans.
- Students must be in good academic standing.

- Students who plan to borrow a federal Graduate Plus loan or private student loan:
  - If you will be enrolled in less than full-time status (full-time status is 9 or more credits), it is recommended that you schedule an appointment to discuss when Graduate Plus or private loan funding will disburse in this situation.
HOW DO I MAKE CHANGES TO MY FEDERAL STUDENT LOANS?

● If you need to make changes to your federal student loans after accepting:
  ○ Graduate Federal Loan Change Request Form on [SFS Forms site](#) to decrease or cancel a federal Unsubsidized or federal Graduate Plus loan.

● The Graduate Federal Loan Change Request form can be used to increase a federal Graduate Plus loan if:
  ○ The Plus loan credit check has not expired.

● If a Plus loan credit check has expired, or the original Plus loan application was endorsed or had a credit check appeal, to increase the Plus loan:
  ○ Submit another Plus loan application
  ○ Submit the Graduate Federal Loan Change Request form to confirm the new amount.
HOW DO I MAKE CHANGES TO MY PRIVATE STUDENT LOAN?

- To decrease a private student loan, email sfs@temple.edu with the current loan amount, the decrease request, and the new loan amount (and your 9 digit TU ID).

- We cannot increase a private student loan. If the private student loan has been certified, a student will need to reapply with the lender for an additional amount.
  - If a student is already borrowing the maximum private loan funding within their Cost of Attendance budget, no additional application can be certified.
HOW DO I RECEIVE A REFUND FROM MY LOAN FOR EDUCATIONAL RELATED EXPENSES?

● Does your financial aid exceed your account balance?
● If your financial aid (which includes any loan funding) results in a credit balance on your account, the credit will be released as a refund.
● Reminder: All financial aid requirements and enrollment requirements must be met for aid to disburse.

● SFS recommends adding Direct Deposit as your refund method of choice, as this is the **fastest way to receive any refund** once it has been released.
● Note, electronic bank transfer through **Direct Deposit can take up to 2 to 4 business days**.
● **To add Direct Deposit:**
  ○ Log into TU Portal.
  ○ Click on the Cost and Aid tab.
  ○ Click on TU Pay.
  ○ Click on Student Choice Refunds.
  ○ Specific instructions are available through the Student Choice Refunds page.
TOOLS TO HELP MANAGE FEDERAL STUDENT LOANS

- Federal Student Aid’s [Understanding Student Loan Repayment](https://studentaid.gov/repay-loans-and-grants) site
- Federal Student Aid’s [Loan Stimulator tool](https://studentaid.gov/repay-loans-and-grants)
- PHEAA (PA Higher Education Assistance Agency) [You Can Deal With It tools](https://studentaid.gov/repay-loans-and-grants)
- iGrad
  - Financial Wellness platform
  - Link to iGrad is on Cost and Aid tab of TU Portal.
  - Has outside scholarship search tool to help lower debt.
  - Has a student loan management tool where students can upload loan information from the National Student Loan Data System.

- Contact your loan servicer with repayment questions.
  - You don’t have to pay for help with your federal student loans.
  - Be wary of student loan scammers: [https://studentaid.gov/resources/scams](https://studentaid.gov/resources/scams)
● International payments
● Payment processing
● Deferred Payment Plan
● Temple Installment Payment Plan
● Tuition Calculator
● Credit and Collections
  ○ Past due balances
  ○ Perkins loan issues
  ○ Third Party Contract billing
  ■ Does not include Employer Reimbursement

● Fall 2022 account balance due date:
  ○ September 8th, 2022
  ○ Final account balance due date for deferred payment plan participants: October 13th, 2022.

● Please review the Bursar’s due date schedule for semester due dates.
REGISTRAR

- Residency questions or updates
- Enrollment Verification
- In-school Deferment Forms
- Veterans Benefits

University Certifying Official (GI Bill Questions)

OurVeterans@temple.edu
QUESTIONS?

Contact SFS

● Email: sfs@temple.edu
● Please include your 9 digit TU ID on any email correspondence.
● We utilize a ticketing system when you contact us and will create a ticket at the time of your call or email. We will then have a professional staff member get back in touch.

Join our virtual line:

● QLESS
  ○ Download the QLESS app.
  ○ Available on both iPhone and Android devices.
  ○ Enter through the link listed on https://sfs.temple.edu/about/appointments.

● Family Education Rights and Protection Act Waiver
  ○ In order to provide a waiver of FERPA rights to a specific person, students should follow instructions listed on https://sfs.temple.edu/policies/family-educational-rights-and-privacy-act.