## TEMPLE UNIVERSITY- OF THE COMMONWEALTH SYSTEM OF HIGHER EDUCATION- 2021 Quarter 1 Report- INITIAL AND FINAL REPORT (June 30, 2021)- Amended October 8, 2021

The Consolidated Appropriations Act of 2021 included additional COVID-19 relief through the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act. This new COVID stimulus bill was signed into law on December 27, 2020 and included funding for higher education institutions and students, using the same Higher Education Emergency Relief Fund (HEERF II) model established in the Coronavirus Aid, Relief and Economic Security (CARES) Act.

- Temple University Of the Commonwealth System of Higher Education ("Temple") signed and returned to the Department of Education the required Certification and Agreement to the Department of Education and the assurance that the institution has used the applicable amount of funds designated under the CRRSA Act (a)(1) program to provide Emergency Financial Aid Grants to Students. Per the Supplemental Agreement, Temple agreed to these terms when it made its first draw of CRRSAA funds on March 9, 2021, which was within the requisite 90-day period from the date of award.
- Temple received \$14,370,189 from the Department of Education pursuant to Temple's Certification and Agreement pertaining to Emergency Financial Aid Grants to Students under the CRRSA Act (a)(1) program. Temple received its award on February 16, 2021.
- 3. As of the date of this report, the full \$14,370,189 in Emergency Financial Aid Grants have been distributed to students under the CRRSA Act (a)(1) program.
- 4. The estimated total number of Temple students eligible to participate in programs under Section 484 in Title IV of the Higher Education Act of 1965 and thus eligible to receive Emergency Financial Aid Grants to students under the CRRSA Act (a)(1) program is 24,628.
- 5. As of the date of this report, 15,984 students received an Emergency Financial Aid Grant to students under the CRRSA Act (a)(1) program. Temple also awarded Emergency Financial Aid Grants to students through its institutional allocation under the CRRSA Act (a)(1) program, which is separately reported.
- 6. Temple identified two methods for students to receive Emergency Financial Aid Grants under the CRRSA Act (a)(1) program. First, Temple directly disbursed to eligible Pell grant recipients amounts of \$1,000. Second, by March 11, 2021, students completed an application to identify their expenses related to the disruption of campus operations due to coronavirus and, if eligible, received \$815. This award amount was intended to approximate a month's rent and cost of living expenses for university students. Pell eligible students, as those with the most demonstrated financial need, received larger grants.
- 7. Temple has provided the attached instructions, directions, and guidance to students regarding the availability of Emergency Financial Aid Grants, including information about how to set up direct deposit to receive funds, and information on ways to submit grant applications through Temple's online portal.

### EXAMPLE COMMUNICATIONS:

Sent by the Office of the Bursar to students that were not signed up for direct deposit.

Dear Temple Student:

You <u>may</u> be eligible to receive an emergency financial aid grant through the Higher Education Emergency Relief Fund (HEERF) included in the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 (CRRSAA; P.L. 116-260) signed into law on December 27, 2020.

Please note that this potential HEERF grant is new and additional to any CARES Act funds you might have received last year.

In anticipation of possibly receiving an emergency financial aid grant from HEERF, the next step is to <u>sign-up</u> for direct deposit to receive your potential funding securely and quickly.

Click <u>TUpay Student Choice Refunds</u> and you will be taken directly into the direct deposit system. Follow the steps below to complete the process.

- Select 'Manage My Student Choice Refunds Account'
- Under 'Refund Method' select 'Edit Refund Method'
- You will receive an 'Authentication Code' in your Temple email account
- Enter the Authentication code number and click submit
- Select 'Bank Account (Direct Deposit)' and enter the required information

The sign-up process is quick and easy. We hope you and your family are staying safe.

Thank you, Office of the Bursar

Sent by the Office of Student Financial Services on February 23, 2021

Dear student:

You have likely heard about the federal government's additional COVID-19 relief through the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act and its provision for more Higher Education Emergency Relief Fund (HEERF II) grants for students. We are writing to provide you with important information about HEERF II funds that Temple will be distributing to eligible undergraduate, graduate and professional students in the coming weeks and steps you need to take to receive the funds.

Temple University received about \$14.7 million for students through the federal Higher Education Emergency Relief Fund (HEERF II) as part of the CRRSA Act. Per federal requirements, the funding must be prioritized to provide emergency grants to students with exceptional financial need. HEERF II financial aid grants are for students that file the FAFSA and may be used for any component of a student's cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care), or childcare.

While we understand that each and every one of you has continued to experience an upheaval of your day-to-day life as a result of the COVID-19 pandemic, we want to ensure that students with the most

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urgent need are the first to receive these emergency funds. For this reason, students who are currently enrolled and received Federal Pell Grants for the spring 2021 semester will be automatically awarded HEERF II grants.

The fastest way to get your grant money is to be signed up for direct deposit with the university. Any student that is not currently signed up for direct deposit is urged to sign up now, and will receive additional communication from the Bursar's Office with instructions on how to set up direct deposit to receive the funds securely, https://bursar.temple.edu/payments/refunds.

Students who did not receive Pell Grants for the spring 2021 semester, but who have filed the FAFSA for federal financial aid, will have the opportunity to request consideration for a HEERF II grant online. The Office of Student Financial Services (SFS) will send eligible students an email notification when they qualify to complete the online request in TUportal (link is forthcoming).

A list of frequently asked questions about HEERF II grant eligibility and the request for funds process will also be made available on Temple's COVID-19 information page.

Temple students who are in need of financial support to continue their degrees are able to access funding through a number of avenues. If a student is not eligible for a HEERF II grant, but is still facing financial hardship due to the COVID-19 pandemic, some support is available through the resources listed below.

- The Student Emergency Aid Fund provides short-term financial assistance to students who have faced unforeseen circumstances and need support to continue their education.
- The Cherry Pantry remains open and accessible at the Howard Gittis Student Center.

If you have any questions about your status to receive these grants, please contact Student Financial Services at sfs@temple.edu.

We understand that this has been a difficult time, and we are grateful for the strength and dedication of everyone in the Temple community.

Sincerely,

Sincerely,

Sent by the Office of Student Financial Services on February 26, 2021 to Title IV eligible students

Dear student,

Good news, I am writing to let you know how to request a Temple HEERF II grant. You can now make the request by completing the survey in your TUportal, https://tuportal.temple.edu/web/home-community/heerf-ii.

Per federal requirements, the HEERF II grant funding must be prioritized to provide grants to students with exceptional financial need. HEERF II financial aid grants may be used for any component of your cost of attendance or for emergency costs that have arisen due to coronavirus, such as tuition, food, housing, health care (including mental health care), or childcare.

Once the survey closes on March 11, 2021, we will review all responses and then provide Temple HEERF II grant disbursements, to those that qualify, as soon as possible. This will not likely occur until on or around March 22, 2021.

The fastest way to get a refund is to be signed up for direct deposit with the university. Check your refund

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status now in TUpay, https://tuportal.temple.edu/web/home-community/tupay?m=scr If you have questions, please contact my office by emailing sfs@temple.edu.

Sincerely,

February 24, 2021 email sent to 7,237 Pell recipients that \$1000 HEERF II funding was posted to their account

#### Dear student,

I hope this email finds you well. I am writing to let you know that the \$1000 Temple HEERF II grant has been applied to your student account. This funding was provided by the U.S. Department of Education because of the CRRSA Act.

HEERF II funding is intended and should be used only to cover expenses related to a student's cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care), or childcare.

The Temple HEERF II grant has applied to your spring semester student account and will now process as a refund within 2-3 business days directly to you.

You can track the status of your refund in the next 24 hours by accessing your TUpay account (TUportal > select the Costs and Aid tab > select TUpay > select Manage My Refunds).

If you have any questions or concerns please let us know by emailing <u>sfs@temple.edu</u>. Sincerely,

To TUJ matriculated students that received either the \$1000 or \$815 disbursement.

Dear student,

I hope this email finds you well. I am writing to confirm that the Temple Japan business office has applied a Temple HEERF II grant for you. This funding was provided by the U.S. Department of Education because of the CRRSA Act. The funding was sent to you as a direct refund.

HEERF II funding is intended and should be used only to cover expenses related to a student's cost of attendance or for emergency costs that arise due to coronavirus, such as tuition, food, housing, health care (including mental health care), or childcare.

If you have any questions or concerns please let us know at the Main Campus Student Financial Services office by emailing <u>sfs@temple.edu</u>.

Sincerely, Office of Student Financial Services

# *February 26, 2021 TUportal request survey for Title IV eligible students (excluding eligible Pell recipients that are automatically receiving HEERF II funding)*

1-11

TUportal message to students after completing the survey:



Thank you for completing the survey.

We will review all responses after the deadline passes and provide you with your updated status as soon as possible.

TUportal message to any student deemed ineligible after receiving the initial invitation to complete the survey:



Unfortunately, you are **not** eligible to receive the Temple HEERF II Grant.

However, support may be available through the resources listed below:

The Student Emergency Aid Fund provides short-term financial assistance to students who have faced unforeseen circumstances and need support to continue their education. The Cherry Pantry remains open and accessible at the Howard Gittis Student Center.