Student Community Ambassador Program

Job Summary:
The Student Community Ambassador plays a critical role in welcoming Owls back to campus, helping to ensure we provide a safe and supportive environment for the Temple Community. This position involves canvassing Main Campus and interacting with community members to provide information and resources regarding preventative safety measures, namely physical distancing and wearing masks. This position will provide positive interactions to encourage behavior in compliance with campus recommendations.

Compensation:
Ambassadors will earn $9/hour in this position. Student Ambassadors will be provided with masks, gloves & a uniform to operate in this role.

Supervision:
This position reports directly to a designated Central Supervisor for all job-related components with the exception of payroll. Time-keeping and Kronos approval will be handled by the Time Supervisor. Ambassadors must disclose other on-campus employment to their Time Supervisor. [Note: supervision structure is in process of being finalized; this sections reflects suggestions in program proposal]

Schedule:
This position requires flexible availability within the hours of 8:30am-5:30pm, Monday through Friday. Ambassadors are asked to work a minimum of 8 hours per week, but are not permitted to exceed 30 hours/week.

Responsibilities include, but are not limited to:
- Interact with community members within designated campus zones
- Provide resources to community members not wearing masks or physical distancing
- Assist with social media engagement and/or creating/producing social media campaigns to encourage good health practices
- Provide incentive items to community members wearing masks and distancing in lines
- Prepare shift reports regarding activity noted during work hours
- Respond to, and properly log, notable interactions with community members
- Work with Central Supervisor to provide feedback from interactions with community members to gauge how campus is responding to safety measures
- Attend mandatory trainings and staff meetings
- Perform other duties as assigned

Qualifications:
- A cumulative and term GPA of 2.5 or better at the time of application
- Must have completed one semester on campus at Temple University
- Demonstrated decision making and customer service skills
- Demonstrated ability to work with limited or no supervision
- Ability to navigate campus, both indoors and outdoors, for extended periods of time
- Willingness to interact with Temple University students, staff and community members
Preferred Qualifications:

- Prior significant leadership/management experience preferred
- Knowledgeable about Temple's departments and campus resources
- Experience in conflict management and comfortable addressing peer behaviors